

Good morning Brad

We recently decided to install a second driveway gate at our home in Durban North. We had seen a gate that had recently been installed in our road and liked it very much. Our neighbours advised that Gate and Door did the installation.

I contacted your offices and requested a quote. Jade called me and made arrangements to meet at our house.

She arrived (on time unlike many service providers these days) and was very friendly. Her advice and knowledge could not be faulted. She gave us recommendations of what we should look at and ideas on how to do the pillars.

I did get alternative quotes (slightly cheaper than what your company had quoted) however, none of them were prepared to do the gate track – which I find odd. Anyway we eventually decided to go with Jades recommendations and quote as we wanted one company to see the whole installation through.

The gate was installed yesterday and we are extremely happy with the outcome.

The main reason though for my mail, is to compliment Jade on her outstanding service, as well as compliment the 2 workers who installed the gate. These 2 guys need to be complimented on their professional manner in which they conducted themselves. They interacted with the electrician and myself in a very professional way and I hope that you will pass on my compliment to these 2 fine chaps. They were friendly, polite and did not stop working until the gate was properly working. Nothing was a hassle for them.

Thank you again for the excellent service and I will definitely recommend your company to others

Darren Pietersen



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